

# MICROSOFT TEAMS PRICING & FEATURES GUIDE

## FEATURES

- ✓ Desktop Soft Client
- ✓ Desk Phone
- ✓ Mobile Client (Full Call Ability Functionality)
- ✓ PC to PC Calls
- ✓ PSTN Calling
- ✓ Instant Messaging
- ✓ Click to Dial from Outlook
- ✓ Outlook Calendar Integration
- ✓ CRM Integration
- ✓ Contact Center Integration
- ✓ Speech to Text Transcription
- ✓ Video Conferencing
- ✓ SMS Texting
- ✓ Call Recording
- ✓ Auto Attendant
- ✓ Enhanced International Coverage

## MICROSOFT TEAMS DIRECT ROUTING LICENSING

OPTION 1	OPTION 2
<b>Teams Direct Routing All Users</b>	<b>Teams Direct Routing Pay-As-You-Go and Unlimited Mix &amp; Match Option</b>
<b>Unlimited domestic US</b> Includes access to CallTower's Complete International Rate Plan	<b>Unlimited domestic US</b> Includes access to CallTower's Complete International Rate Plan
<b>\$7.95</b>	<b>\$11.95</b>
<b>ADD-ON</b>	<i>or/and</i>
<b>Teams Unlimited Conferencing</b>	<b>Pay-As-You-Go Calling Plan</b>
<b>\$2.99 per user</b> Can be added to unlimited or metered offerings	Outbound Rate \$0.01 per minute to domestic US Includes access to CallTower's Complete International Rate Plan
	<b>\$4.95</b>

ALL OPTIONS HAVE UNLIMITED INBOUND CALLS

## OFFICE 365 LICENSE PRICING

PREMIUM / STANDARD / BASIC	MS BUSINESS VOICE	CALLTOWER DR
<b>\$20 / \$12.50 / \$5</b>	<b>\$12</b>	<b>\$7.95</b>

Microsoft Business Voice license includes the Phone System and Audio Conferencing licenses.

ADD-ONS	DESCRIPTION	PRICE <small>Per Month</small>
Microsoft 365 Business <b>BASIC</b>	Perfect for Businesses That Need Email, Cloud Storage & Online Meetings.	<b>\$5.00</b>
Microsoft 365 Business <b>STANDARD</b>	With Microsoft 365 Business Standard, host email, store and share files, and access apps across devices to manage your business	<b>\$12.50</b>
O365 Enterprise <b>E1</b>	Business services such as email, file storage and sharing, Office for the web, meetings and IM, and more.	<b>\$8.00</b>
O365 Enterprise <b>E3</b>	All the features included in Microsoft 365 Apps for enterprise and Office 365 E1 plus security and compliance	<b>\$20.00</b>
O365 Enterprise <b>E5</b>	All the features of Office 365 E3 plus advanced security, analytics, and voice capabilities	<b>\$35.00</b>
Office 365 <b>Phone System</b>	The Microsoft 365 Phone System (sometimes called the Office 365 Phone System) is a product that enables private branch exchange (PBX) capabilities and automated call controls on the cloud.	<b>\$8.00</b>
Office 365 <b>Audio Conferencing</b>	Audio Conferencing in Microsoft 365 and Office 365 enables users to call in to meetings from their phones. Audio Conferencing allows up to 250 phone attendees	<b>\$4.00</b>
Microsoft Teams <b>Auto Attendant</b>	Per Auto Attendant fee for MS Teams direct routing. Includes inbound DID usage. Toll free inbound available at additional charge. Includes multiple levels of AA configuration	<b>\$11.95</b>
Microsoft Teams <b>Call Queue</b>	Per Call Queue fee for MS Teams direct routing. Includes inbound DID usage. Toll free inbound available at additional charge.	<b>\$11.95</b>

ADD-ONS	DESCRIPTION	RTO <small>Per Month</small>
<b>Yealink T55A</b> Teams Edition	T55A Teams edition HD IP phone.	<b>\$8.45</b>
<b>Yealink MP56</b> Teams Edition	MP56 Teams edition Mid-level media phone for personal desks	<b>\$9.95</b>
<b>Yealink T58</b> Teams Edition	T58A Teams edition Premium media phone for C-level and executive rooms.	<b>\$12.45</b>
<b>Yealink VP59</b> Teams Video Phone	The Yealink VP59 Teams phone is a smart video device for C-levels and workgroups with video collaboration demands. Built with an 8" 1280x800-pixel color touch display that is fully adjustable. Comes with HD voice with Yealink Acoustic Shield and Noise Proof technologies. 1080p HD business video (plug and play camera). 27 touch memory keys, 16 SIP accounts. HDMI output. Call recording and wireless USB headset support	<b>\$22.45</b>
<b>Polycom CCX 400</b>	The Poly CCX 400 is designed for the entry-level user and has a 5-inch touchscreen display. Bluetooth and Wi-Fi are optional via a USB dongle. The CCX 400 is PoE. Power supply not included.	<b>\$10.45</b>
<b>Polycom CCX 500</b>	Poly CCX 500 provides a native Microsoft Teams experience for everyday use in the office. CCX 500 uses Android 9 with a 5" touchscreen display. The phone includes Poly's legendary audio technologies like HD Voice and Acoustic Clarity. You also get Acoustic Fence. Connect a wireless headset using the built-in Bluetooth radio. If you want to connect the phone to Wi-Fi, use a Wi-Fi dongle (not included). CCX 500 has one USB-A port and one USB-C port.	<b>\$14.45</b>
<b>Polycom CCX 600</b>	CCX 600 Business Media Phone. Microsoft Teams/SFB. PoE. Ships without power supply.	<b>\$18.45</b>

## PROMOTIONS

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