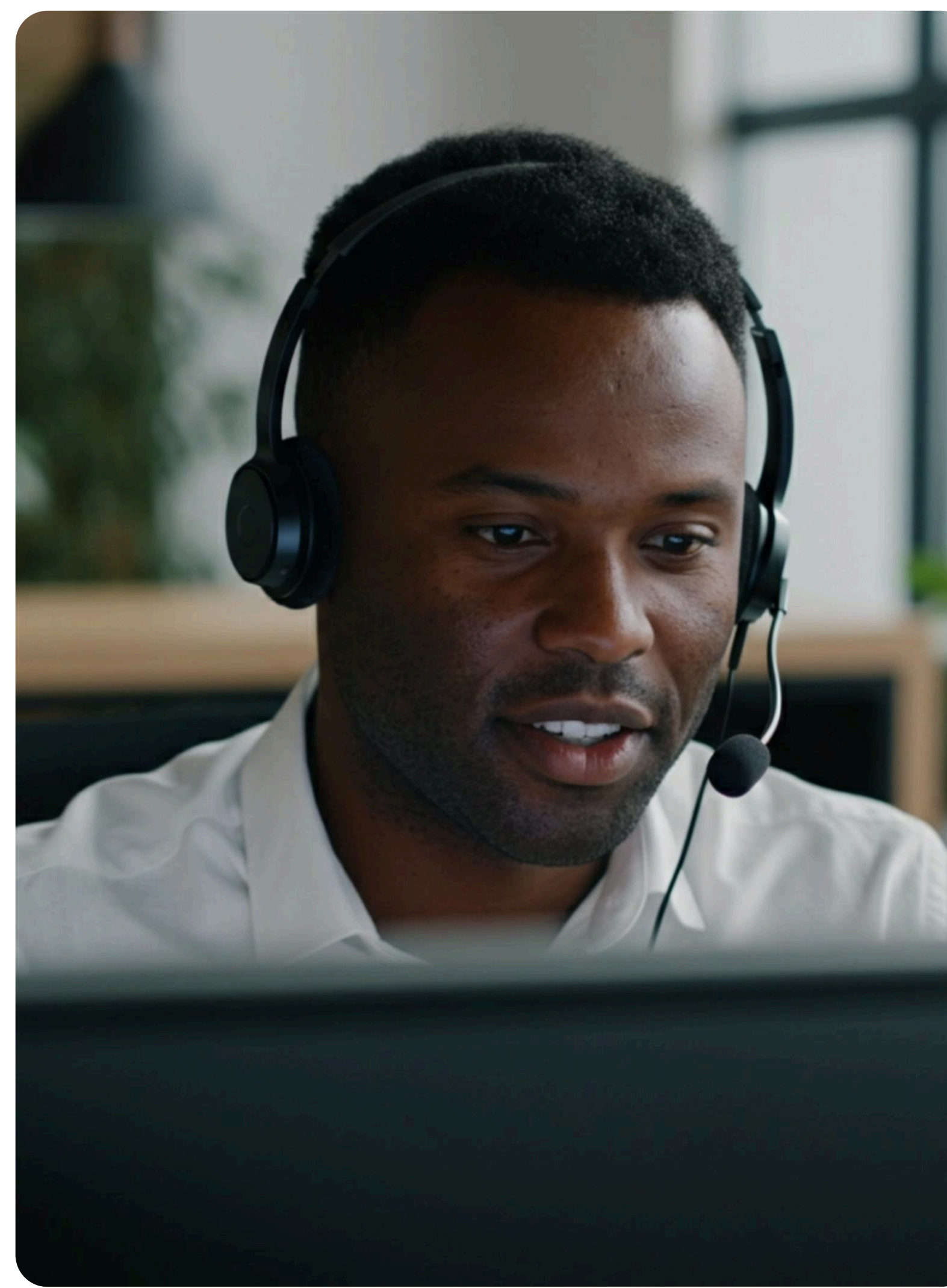


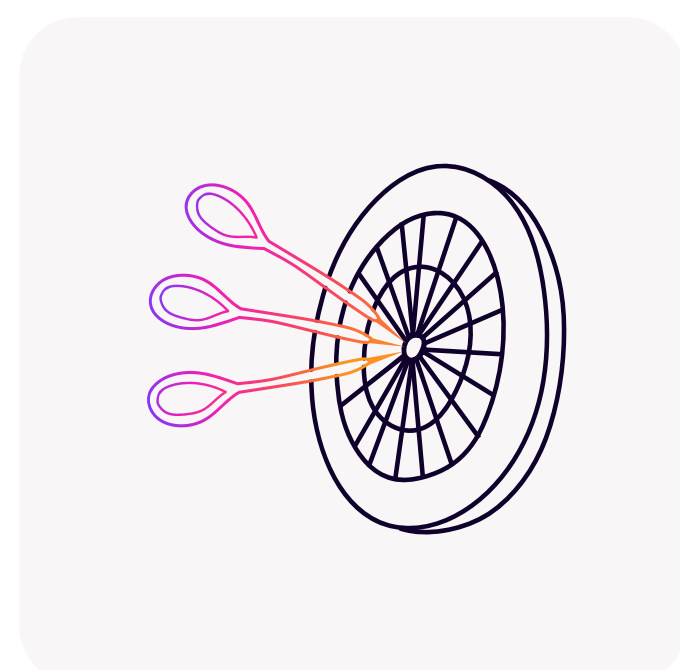


Elevate every conversation.

Tap into real-time Ai insights to enhance and streamline every interaction on the leading customer communications platform.



Powered by **unparalleled Ai** that accelerates work



Unmatched accuracy

Purpose-built model engineered for enterprise communication



Private and secure

All user data kept in-house, ensuring compliance with privacy regulations



Fast and predictable

Faster Ai at a predictable cost made possible by our proprietary LLM and eliminating third-party integrations

Built for the enterprise

30k+
customers worldwide

70+
countries supported

9B+
minutes of business conversations

Gartner

Dialpad is a **Strong Performer** in the Gartner® Voice of the Customer for Contact Center as a Service (CCaaS) report

[Read the report](#)

FROST & SULLIVAN

Dialpad is a **Leader** in the Frost Radar™ for Enterprise Cloud Contact Center, 2023 report

[Read the report](#)

IDC

Dialpad named **Major Player** in The IDC MarketScape: Worldwide Unified Communications and Collaboration Platforms 2024 Vendor Assessment

[Read the report](#)

GIGAOM




Dialpad is a **Leader and Outperformer** in the GigaOm Radar™: CCaaS Solutions Report

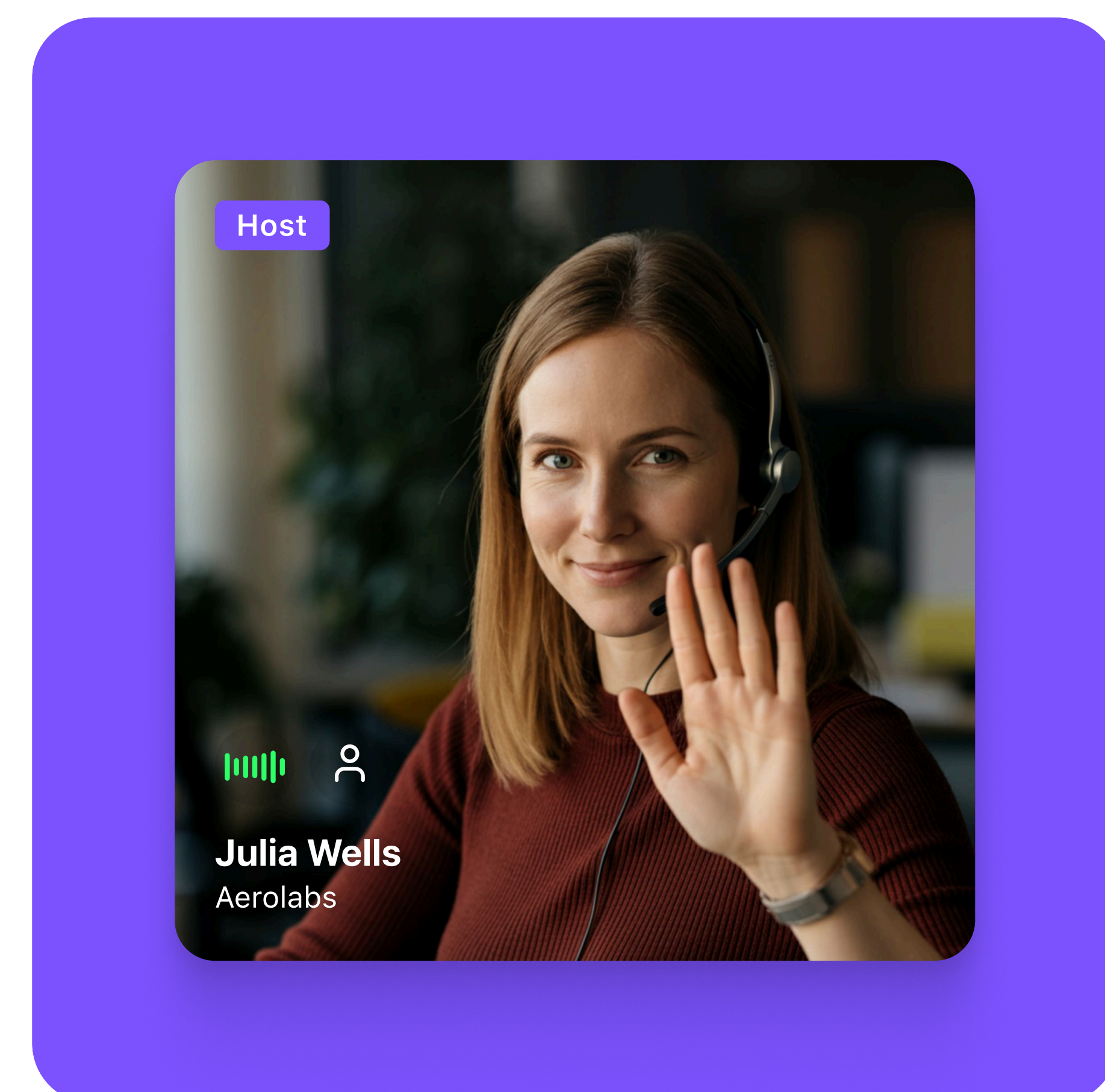
[Read the report](#)

Ready to try Dialpad? dialpad.com/contact-sales or call us: (855) 342-5723

✦ dialpadConnect




Bring every interaction with your customers together on one platform.

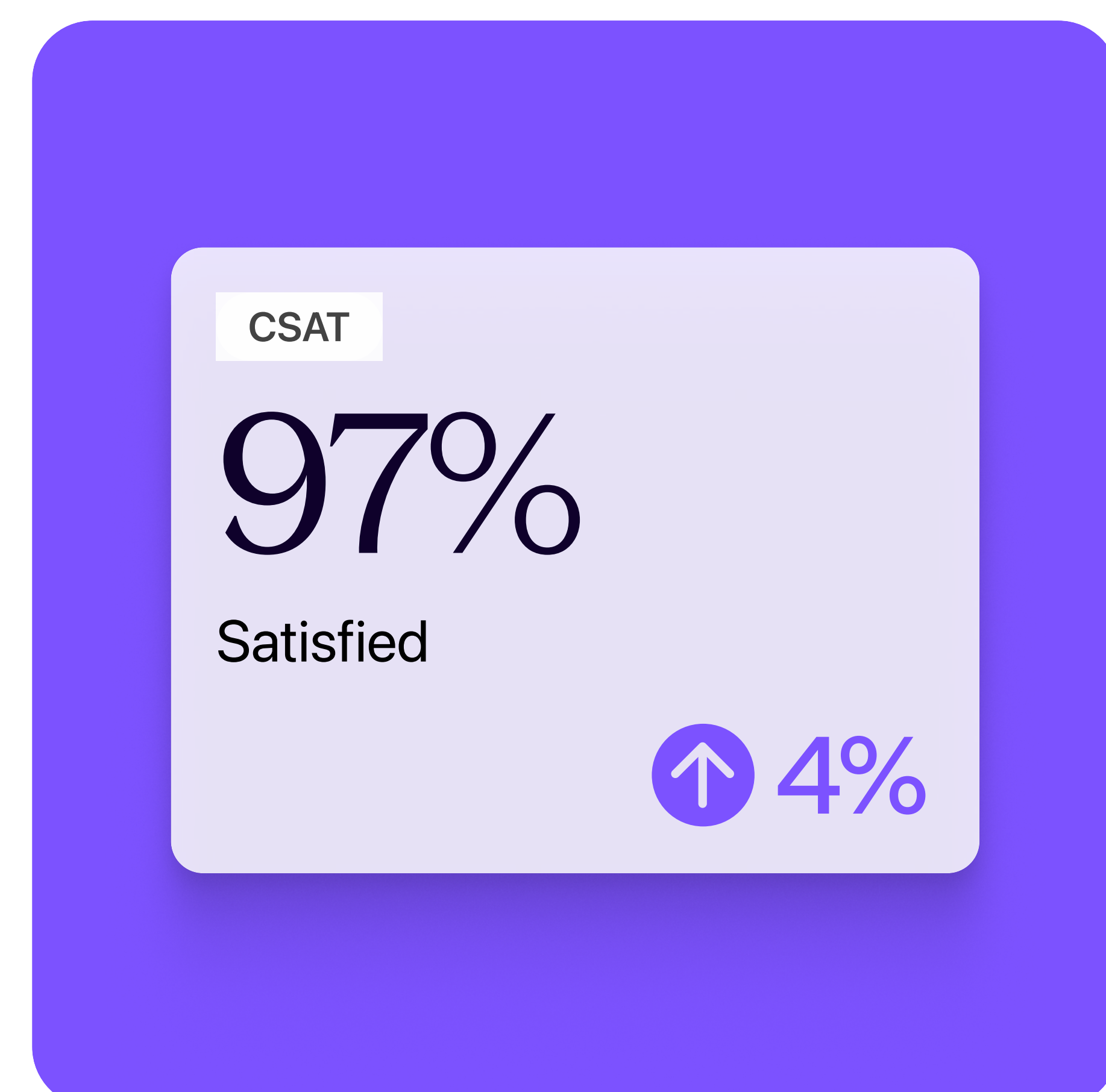
-  **Talk to your customers from anywhere**
Use reliable cloud-based voice, video, and messaging — across teams, on any device around the world.
-  **Accelerate work with real-time Ai**
Improve your team performance using our proprietary DialpadGPT, delivering real-time insights, analytics, coaching, and recaps.
-  **Scale efficiently and securely**
Offer a modern, intuitive experience that employees appreciate — and controls, integrations, and future-proofing that IT loves.



✦ dialpadSupport




Empower agents to make every customer conversation an exceptional experience

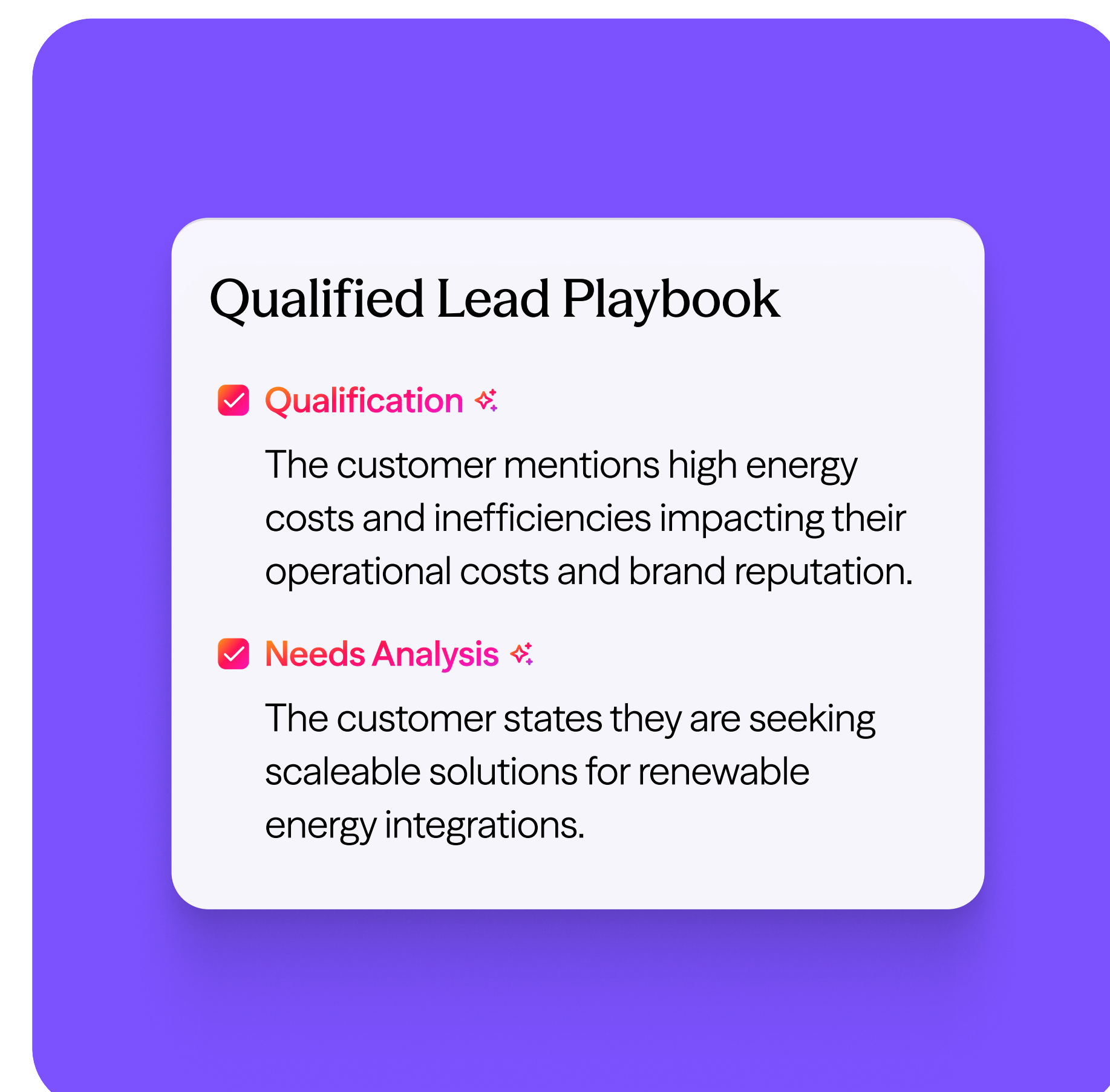
-  **Deliver delight at every touchpoint**
Replace legacy systems to unlock personalized, consistent conversations that deliver happiness and higher CSAT.
-  **Take action with real-time Ai**
Spend less time in rescue mode and more time taking action on insights, catching up with summaries, and operating in one app.
-  **Empower agents**
Improve agent success, reduce turnover, and boost overall performance with in-app assistance and feedback.



✦ dialpadSell

Close more deals with real-time Ai that improves rep performance.

-  **Make every conversation impactful with real-time input**
Keep your pitch on track with context, talking points, and Ai-powered competitive insights so reps show up as knowledgeable advisors.
-  **Save time with actionable insights**
Identify trends with performance dashboards, real-time coaching, and scorecards so you know when to intervene or celebrate.
-  **Get prospects to yes faster**
Speed up onboarding with easy-to-follow playbooks, so reps can meet quotas with confidence.

A 'Qualified Lead Playbook' card with a white background and purple border. It lists two items: 'Qualification' with a red checkmark and a double-headed arrow, and 'Needs Analysis' with a red checkmark and a double-headed arrow. The text for Qualification is: 'The customer mentions high energy costs and inefficiencies impacting their operational costs and brand reputation.' The text for Needs Analysis is: 'The customer states they are seeking scalable solutions for renewable energy integrations.'